



Provider Communication

Subject: The Payment Error Rate Measurement (Perm) Project	Priority: High
Date: May 24, 2007	Message ID: ACSBNR05242007_2

Dear Providers,

The Department of Community Health wishes to inform you that the Georgia Medicaid and PeachCare for Kids Programs are participating in a project sponsored by the Centers for Medicare & Medicaid Services (CMS). The Payment Error Rate Measurement (PERM) project is a federal audit that examines whether claims were paid or denied correctly by our Fiscal Agent, Affiliated Computer Systems (ACS).

Under PERM, CMS has contracted with Livanta, LLC to collect documentation. CMS has contracted with HealthDataInsights, Inc. to perform the medical and data reprocessing reviews of selected claims. If a claim is selected in the sample for a service that you rendered to either a Georgia Medicaid or PeachCare for Kids member, Livanta will contact you for a copy of your medical records to support the medical review of the claim. Medical records are needed to determine if the claim was paid correctly.

When a Livanta representative contacts you to obtain medical records to support a claim, they will ask if you want to receive the request(s) by fax or U.S. mail for medical records. You will then be asked to verify your name and address. The requested medical records must be submitted electronically or in hard copy within 90 days. Please note that Part I, Section 105 (S) of the Policies and Procedures for Medicaid/PeachCare for Kids Manual states, "All enrolled providers must ... Comply in a timely fashion with all requests for records, information and documentation made by the Division, its authorized representatives and agents, and the Secretary of the U.S. Department of Health and Human Services, related to services provided under the Medicaid/PeachCare for Kids Program."

Information regarding the PERM project can be found at <http://cms-perm.org> and www.cms.hhs.gov/MedicaidPERM

Thank you for your continued participation in the Georgia Medicaid and PeachCare for Kids programs.